

Know your rights in a changing energy market

Get help with an energy problem

Contact Citizens Advice if you need help with an energy problem – for example with your bills or meters, or if you're struggling to pay for the energy you use. We're the official source of free and independent energy advice and support.

Go to: citizensadvice.org.uk/energy

Or contact the Citizens Advice consumer service:

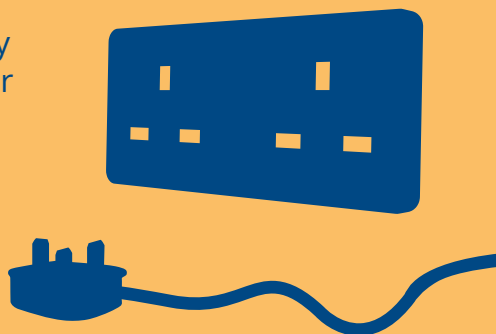
0808 223 1133
Mon–Fri, 9am–5pm
Calls are free

Textphone:
18001 followed
by 0808 223 1133

Write to us at:
Citizens Advice
consumer service
Second Floor
Fairfax House
Merrion Street
Leeds LS2 8JU

Take control and get a better energy deal

Want to save money
by switching tariff or
supplier?



Check out our price comparison tool
energycompare.citizensadvice.org.uk

Reducing your bills

If you want to pay less without switching supplier, there are lots of things you can do to save money.

To find out more, contact:

Simple Energy Advice (England and Wales)

simpleenergyadvice.org.uk

0800 444 202
Lines open:
Mon–Fri, 8am–8pm
Sat–Sun, 9am–5pm
Calls are free

Nest (Wales only)

nest.gov.wales

0808 808 2244
Lines open:
Mon–Fri, 9am–6pm
Calls are free

Home Energy Scotland (Scotland only)

homeenergyscotland.org

0808 808 2282
Lines open:
Mon–Fri, 8am–8pm
Sat, 9am–5pm
Calls are free

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scotland**